

# Your Single Source for Delinquency Management

## Delinquency Management | Third-Party Collection Solutions

TriVerity provides your financial institution with a single source of service that elevates the customer experience, reflecting the personalized care expected from your brand.

- In the collection industry since 1990
- Served 2,800+ financial institutions
- Nationwide coverage
- Collected over \$345 million
- Repossessed over 23,300 pieces of collateral
- Contingency-based fee
- Highly trained agents

### Negative Share / Checking Account

*A Solution Designed for Immediate Results*

Our unique approach of utilizing small balance agents consistently produces results above industry standards. Achieve higher recoveries and quick resolutions through expert support in standard collection practices.

### Unsecured Accounts

*Experience and Techniques That Get the Job Done*

TriVerity offers exceptional results for charged-off loans on a contingency basis, with rates determined by volume, days delinquent, amount, and type of debt. Our consistent collection touches foster relationships to expedite debt resolution.

- Dynamic training and evaluation ensure compliant, professional and friendly collection practices.
- Robust scrubbing processes minimize risk by catching missing documentation.
- A dedicated support team addresses your questions and concerns.

### Data-Driven Estate Recovery Solutions

A successful estate recovery strategy is anchored by a partner with the expertise and experience to recover on probate and non-probate accounts. TriVerity's partnership with DCM Services offers a full-service, empathetic, compliant and survivor-centric solution for estate account recoveries.

### Technology

We maintain the highest standards of physical and technological security. Our secure client portal allows you to:

- Easily submit accounts
- View reports
- Check the status of your files
- Access real-time collection notes

### Account Submission Options

- AKUVO Connector
- Temenos Connector
- TriVerity Data File
- Website Referral Form

### Compliance

We continually monitor and audit our collection practices to ensure compliance with all industry State and Federal regulations and laws, including:

- CFPB (UDAAP)
- FDICPA
- TPCA
- GLBA
- PCI DSS